



## HGAR COVID-19 NOTICE – March 17, 2020

**All HGAR Offices will be closed beginning 3/18 – 3/31/2020.**

**In light of guidance from the CDC ([www.cdc.gov](http://www.cdc.gov).) as well as state and federal agencies, we have made the difficult decision to close all three of the HGAR locations as of March 18th until March 31st. While the physical offices will be closed, your HGAR staff will be working remotely and will be open for business and ready to assist you.**

Our **Member Success Team** members are available to assist you on Member services/resources, membership issues and billing, and Matrix. The Member Success Team can be reached by dialing 914-681-0833, or 845-294-7905 or email, [support@hgar.com](mailto:support@hgar.com). All inquiries will be directed to appropriate Staff Members.

HGAR has also cancelled all in person education classes at all locations, events, and in-person committee meetings for the foreseeable future, and we are conducting meetings via zoom and teleconferencing.

For the Salesperson Course in Goshen and West Nyack (students will have the ability to take the Make Up Classes on CE Shop free of charge for the remainder of the month of March. Notifications have been sent to all registrants.

In the meantime, please check our Online Class offerings at <http://bit.ly/HGEDUONLINE>.

**Note: The DOS will grant six (6) month waivers to students who are unable to complete their required CE due to the State of Emergency. DOS is now working on notification for their web site and an email blast.**

We continue to encourage our members to stay informed by visiting reliable sources like the U.S Centers for Disease Control and Prevention (CDC), [www.cdc.gov](http://www.cdc.gov). The CDC site has a wealth of current and valuable information on the virus. Also NAR has valuable information on what you can do as Realtors to help slow the spread of the virus <https://www.nar.realtor/coronavirus-a-guide-for-realtors>. This resource has valuable advice on open houses and possible safety measures.

This is a very fluid situation and HGAR will continue to monitor national, state and local guidelines and notify you as necessary.